

# BEFORE Integration Weekend checklist

## Action items for members with primary memberships at Horizon and/or Plainsview Credit Union:

### Monday, May 31 before 6:00pm

- Send any planned Interac® e-Transfers and remind recipients to accept the funds prior to June 2 at 3:00 pm

### Wednesday, June 2 before 3:00pm

- Accept any pending e-Transfers
- Make a list of, print or screenshot all e-Transfer recipient email addresses and keep them in a safe place
- Screenshot and save/print your e-Transfer history
- Deactivate the Interac e-Transfer Autodeposit feature
- Ensure any bills due between June 1 and 7 have been paid

### Friday, June 4 before 5:00pm

- Complete any in-branch banking early to avoid delays
- Take out cash and/or ensure there is a limit available on credit cards to pay for transactions in case of service interruptions
- Make note of any Alerts you have set up in online and mobile banking

### Additional Items:

- Download the Cornerstone Credit Union Mobile App



CornerstoneCU

Finance

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\*Information subject to change, please visit [cornerstonecu.com](http://cornerstonecu.com) for most recent details.

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# AFTER Integration Weekend checklist

## Online & Mobile Banking

- Login to online banking from the [cornerstonecu.com](https://cornerstonecu.com) website:
  - For all Horizon and/or Plainsview Credit Union members (**WITHOUT** a Cornerstone Credit Union membership)
    - use your existing LoginID (19 digit Member Card debit card number) and Access Code (PAC) – last 5 digits of your highest Member Card debit card number.
  - For all Horizon and/or Plainsview Credit Union members (**WITH** a Cornerstone Credit Union membership)
    - login as you previously have on the [cornerstonecu.com](https://cornerstonecu.com) website using your existing Cornerstone Credit Union LoginID and Access Code (PAC). All your accounts will be integrated.
- Delete the Horizon Credit Union / Plainsview Credit Union Mobile app and download the Cornerstone Credit Union app. If you mainly use the mobile app, **you will need to sign in using the desktop version of online banking first before accessing the app.**
- Once you have logged in with the temporary password, you will be prompted to set up a new strong password. **Please keep your password confidential.**
- You will be asked to set up three new security questions and answers.

## You may wish to reset some setting and features that did not carry over through the integration:

- Reset Alerts
- Reset Memorized Accounts
- Re-populate your e-Transfer sender profile
- Re-create your e-Transfer recipients list
- Reset your e-Transfer Autodeposit setting

Visit [cornerstonecu.com](https://cornerstonecu.com) to ensure you know where to access online banking **Our Contact Centre will be available to answer questions, call us at 1.855.875.2255**